

Napa Valley College Criminal Justice Training Center

Presents

P.O.S.T. Basic 9-1-1 Dispatcher Course Intensive Format

- PURPOSE:** This course meets the basic training requirements for 9-1-1 Dispatchers in California. It is intended for working dispatchers already employed by a law enforcement agency and who have less than one year of experience.
- The course will include instruction on criminal law, patrol procedures and officer safety, customer service and emergency telephone handling techniques, radio procedures, critical incidents, and various work place related topics. Students will engage in role-play exercises, discussions, and practical application scenarios.
- DATES/TIMES:** June 9 through 27, 2008
0800-1700hrs. Monday through Friday
- LOCATION:** Napa Valley College Criminal Justice Training Center – Rm 1010
- CERTIFICATIONS:** 1. P.O.S.T Certified - Plan IV
2. Four Units of College Credit
- COSTS:** \$150.00 (includes college fees, all books, and class materials)
- INSTRUCTORS:** This course is presented by a group of working dispatchers, dispatch supervisors, and law enforcement officers from local law enforcement agencies.
- REGISTRATION:** Agency sponsored students may register through the Criminal Justice Training Center office directly. Self-sponsored students must register through the normal college registration process. This can be done online at www.napavalley.edu.
- PARKING:** Parking Permits are required. Daily permits are \$1.00.

Napa Valley College Criminal Justice Training Center
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