



Napa Valley College Criminal Justice Training Center Presents

P.O.S.T. Basic 9-1-1 Dispatcher Course Intensive Format

- PURPOSE:** This course meets basic training requirements for 9-1-1 Dispatchers in California. It is for working dispatchers employed by a law enforcement agency who have less than one year of experience. The course includes instruction on criminal law, patrol procedures, officer safety, customer-service, emergency telephone handling techniques, radio procedures, critical incidents, and other work place related topics. Instruction includes role-play exercises, discussions, and practical application scenarios.
- DATES/TIMES:** June 10- 28, 2019
8:00 AM to 5:00 PM Monday- Friday
- LOCATION:** Napa Valley College Criminal Justice Training Center
Room 1013, Building 1000
- CERTIFICATIONS:** P.O.S.T Certified - Plan IV
Four Units of College Credit
- COSTS:** \$269.00 (includes college fees, all books, and class materials)
- INSTRUCTORS:** This course is presented by working dispatchers, dispatch supervisors, and law enforcement officers from local law enforcement agencies.
- REGISTRATION:** To enroll in this course, go to www.nvccjtc.org. Click on "Request An Invoice." An invoice and registration form will be emailed within 72 hours. Students may also register in person. **Seats are reserved if space is available when payment and paperwork is received.** Contact the main office at (707) 256-7700 with questions.
- PARKING:** A parking permit is not required for exempt vehicles. A daily \$2.00 parking permit is required for all other vehicles; permits can be purchased from one of the parking machines located in the parking lots.
- Students may not park in any area painted orange or marked as STAFF parking. This includes marked and un-marked police vehicles.

Napa Valley College Criminal Justice Training Center
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