



Napa Valley College Criminal Justice Training Center Presents

Public Safety Dispatcher Course

- PURPOSE:** This course meets basic training requirements for 9-1-1 Dispatchers in California. It is for working dispatchers employed by a law enforcement agency who have less than one year of experience. The course includes instruction on criminal law, patrol procedures, officer safety, customer-service, emergency telephone handling techniques, radio procedures, critical incidents, and other work place related topics. Instruction includes role-play exercises, discussions, and practical application scenarios.
- DATES** March 8- 26, 2021
June 14- July 2, 2021
November 1- 19, 2021
- TIMES:** 8:00 AM to 5:00 PM Monday- Friday
- LOCATION:** Napa Valley College Criminal Justice Training Center
Room 1013, Building 1000
- CERTIFICATIONS:** P.O.S.T Certified - Plan IV
Three Units of College Credit
- COSTS:** \$241.00 (Spring/ Fall)
\$226.00 (Summer)
- INSTRUCTORS:** This course is presented by working dispatchers, dispatch supervisors, and law enforcement officers from local law enforcement agencies.
- REGISTRATION:** To enroll in this course, go to www.nvccjtc.org. Click on "Register For Class." An invoice and registration form will be emailed within 72 hours. Students may also register in person. **Seats are reserved if space is available when payment and paperwork is received.** Contact the main office at (707) 256-7700 with questions.
- PARKING:** A parking permit is not required for exempt vehicles. A daily \$2.00 parking permit is required for all other vehicles; permits can be purchased from one of the parking machines located in the parking lots.
- Students may not park in any area painted orange or marked as STAFF parking. This includes marked and un-marked police vehicles.